

**Bergbahnen Silvretta Galtür
GmbH & Co KG
Dorfplatz 39
6563 Galtür | Tirol | Austria**

SILVAPARK

1 skiing area | 6 sectors



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SECURITY & INFORMATION

GENERAL NOTES

Discounts

- when accompanied by a parent, **children below the age of 8** ride for free on all lifts.
- **children below the age of 17** are entitled to the child discount.
- **young people below the age of 19** ride at the youth rate (only applies to the Silvapark ski pass).
- **senior** citizens aged 60 or over are entitled to the senior citizen discount for all passes and tickets.
- **disabled people** with ID confirming a minimum of 70% disability are entitled to the senior citizen discount.
- **Families**

SILVAPARK ski pass - Silvretta Galtür region: special family ski passes. Silvretta ski pass - Paznaun-Samnaun region: at least 3 children.

Concessionary tickets and passes shall only be issued on presentation of official photoID! For family ski passes you are also kindly requested to present your guest card.

- **Group** restrictions – all passes must be purchased together by the group leader
- SILVAPARK ski pass group rates - Silvretta Galtür region: 9 passes purchased 10th is free. Silvretta ski pass - Paznaun-Samnaun region: 19 passes purchased 20st is free.

Key card

Contact-free data carriers: all ski passes are issued on KEY CARDS! A deposit of EUR 5 is payable. You can of course also keep the KEY CARD for further use next winter. No refunds for clearly damaged cards. Cards can be returned to the office and ticket desks of Galtür cableways, to Intersport Wolfart, Sport Walterand to the ski pass sales outlets in Ischgl, Kappl and See.

Guest card

Ask your accommodation provider for your guest card upon arrival! Without a valid guest card you will have to pay a EUR 2 supplement when you buy a ski pass! Kindly note that you must fill in all parts of the guest card in order for it to be valid.

Silvretta transfer

All ski passes entitle the holder to free rides on the ski buses on the route: Landeck – See – Kappl – Ischgl – Galtür. Restricted ski bus transfer service at the start and end of the season.

General terms and conditions

All passes and tickets are issued without a passport photo, with the exception of the season ticket. Once purchased, passes or tickets cannot be exchanged, extended or returned! Ski passes are not transferable and must be shown to our inspectors upon request. Fraudulent use of passes or tickets shall result in their immediate confiscation, the imposition of a EUR 50 fine as well as the obligatory purchase of a day ticket. We reserve the right to prosecute offenders! The company reserves the right to make slight adjustments to the prices and validity of passes and tickets. Cards or passes which have not been purchased at the ticket desks or have been lost are not good for passage at the readers! In the pre-season and postseason and during racing events the company reserves the right to open and close certain lifts and ski runs. Any liability of the cableway operator towards the customer or customers

shall only be incurred by the cableway operator in whose skiing area the particular incident occurs. Furthermore, special conditions of carriage apply in the case of individual operators.

Carriage of children on chairlifts

Children below 1.10 metres in height must be carried on an adult's lap. Children with a height between 1.10 m and 1.25 m may only ride on the chairlifts in the company of adult (sitting on the adjacent seat).

Refunds

In the event of accident or sickness, refunds are available for unused days starting from the day the ski pass was surrendered at either of the two sales outlets. For ski passes purchased in Galtür and surrendered by 10 am the day of surrender shall not count. Applications for refunds must be accompanied by a note from a doctor practicing in the skiing region and by the cancellation receipt! Morning, afternoon and all-day tickets are not refundable if they have already been used for a ride. No refunds available in the event of premature departures, shutdowns of individual lifts, force majeure, bad weather, etc.!

Please note

Our ticketing computer shall automatically calculate a pro rata tariff in the event that the validity of your ticket or pass coincides with two overlapping seasons.

Ski pass sales outlets

Cableways office Galtür (village square) and cash desk Birkhahnbahn in Wirl.

Prices

All prices in EUR including 10 % VAT.

Payment

Cash, electronic cash, Maestro, MasterCard, Visa und American Express.

SAFER SNOW

Rules on the slopes

- It is of major importance that every single winter sports fan respects certain rules on the slopes and pays attention to warning signs, in order to primarily recognize and avoid danger of injury, assuring a perfect coexistence of all sports and activities.
 - Check uphill before starting off!
 - Be careful and under control!
 - Check downhill and look ahead!
 - Give way to slower skiers!
 - Stop only where you can be easily seen!

Please take care

Piste maintenance vehicles are constantly in use to ensure optimum skiing conditions! Piste maintenance operations commence once the ski runs close at the end of the day. You should always be aware of the possibility of poorly lit obstacles (snow cannons, pipes and high voltage cables, etc.).

Mountain rescue emergency service

The mountain rescue service only monitors the signposted ski runs which are open to the public. A contribution towards expenses is charged for evacuations. Tel. +43 | 54 43 | 82 78 or + 43 | 664 | 88 436 836.